

### Criterion 13. Faculty and Staff

The provider shall ensure that each instructor in its continuing education program is qualified to teach the assigned subject matter. ~~assigned to him or her.~~ Qualification to teach on the assigned subject matter shall include verification of knowledge, skills, and abilities of the topic through a credible source(s) and, to the extent applicable, verification that all relevant licenses and certifications are in good standing.

The provider shall ensure that the total number of instructors is sufficient to achieve effective educational results, regardless of the teaching method used.

The provider shall ensure that participants are given adequate opportunity for direct interchange with instructors.

The provider shall assign sufficient support personnel to assist with administrative and technical matters incidental to the preparation and presentation of the program.