



Learn. Share. Grow.

[BestPracticesAcademy.com](http://BestPracticesAcademy.com)

**A. COURSE / SEMINAR TITLE**

Cultural Competency

**B. DESCRIPTION OF THE COURSE**

This course addresses areas of health literacy and cultural competency for chiropractic clinicians. Low health literacy is associated with poorer health and increased costs of healthcare. It is not apparent who may have low health literacy by appearance. The use of the teach-back method is discussed as well as the goal of increasing patient engagement. This course will also provide awareness of the importance of understanding cultural differences with required review of online resources and readings.

**C. EDUCATIONAL OBJECTIVES**

Upon completion of this seminar, participants are expected to be able to:

1. Understand the importance of health literacy
2. Understand the teach-back method
3. Understand the importance of cultural differences among patients

**D. DESCRIPTION OF TEACHING METHODS USED**

This seminar/course will utilize:

Recorded video

Supplemental Materials: Resources & Research

Online quizzes and a comprehensive exam will be given in order to ensure the educational objects were successfully met.

**E. COSTS**

This course is provided complimentary to clients of Best Practices Academy, or may be purchased individually for \$39.00.



Learn. Share. Grow.

[BestPracticesAcademy.com](http://BestPracticesAcademy.com)

#### F. REGISTRATION

To register please visit: [www.bestpracticesacademy.com](http://www.bestpracticesacademy.com), click the link to register. After successfully completing registration, the course will be available in your online account.

#### G. INSTRUCTORS

The course will be taught by the following instructor(s) below. Please click the instructor name for a full biography.

Dr. Karen K. Korth NCC PCMH CCE CPHPA CMQP ([bio](#)) ([cv](#))

#### H. REFUND AND CANCELLATION POLICIES

**Refund Policy:** Online Courses require payment in full before access is given to the course. Online Courses are non-refundable and non-transferrable.

#### I. LOCATION, DATE AND TIME

The course is held online and on-demand, 24/7 via the Best Practices Academy online learning system at [www.bestpracticesacademy.com](http://www.bestpracticesacademy.com).

#### J. PACE RECOGNITION STATUS

Best Practices Academy is recognized by the PACE program of the Federation of Chiropractic Licensing Boards.

*PACE Approved States for continuing education credits: a complete list can be found at [www.bestpracticesacademy.com](http://www.bestpracticesacademy.com)*

#### K. NUMBER OF CREDIT HOURS & REQUIREMENTS FOR OBTAINING CREDIT

This course is approved for one (1) hour of continuing education credit through PACE (see approved states in section J). Upon successful completion Best Practices Academy will directly report the credit hours received to the PACE



Learn. Share. Grow.

[BestPracticesAcademy.com](http://BestPracticesAcademy.com)

organization within 30 days along with providing the participant with a verification letter by email. In order to receive the full one (1) hour the participant must:

- Attend and Participate in the complete course. Technology capabilities track online course attendance.
- Complete the Continuing Education Verification Form
- Pay all tuition fees for the course as stated above
- Provide a current email address for verification letter
- Complete the Course Evaluation Form

#### **L. COMMERCIAL RELATIONSHIPS**

This course is sponsored by Best Practices Academy.

#### **M. PRIOR SKILL, KNOWLEDGE OR EXPERIENCE NEEDED**

None