

Preventing Compliance Fines & Improving Staff & Patient Encounters to Improve Clinical Results

Today's HIPAA enforcement:- who they are after, how they catch you and what they do!

Hour one:

- Improved patient communication/education to improve outcomes
- Quality control for staff training and hiring
- How to conduct productive meetings
- Terminology- the secret handshake
- New hire: Orientation checklists for day-by-day training

Hour Two:

HIPAA new rule - 2021- effective at some point in 2022

The new attitude in Washington DC regarding enforcement.

Review the four newest regulatory threats to a chiropractic practice

Ransom ware- ransom plus HIPAA fines, plus credit monitoring of all breached (at doctors' expense)

'Weaponized' cyber-attacks that also destroy computer hardware

Building a HIPAA manual index

In depth training relative to the new requirements of the Omnibus rule, enacted in 2013

Business Associate Contracts

Hour Three

The new requirements relative to the 'Notice of Patient Privacy Policy' and signed acknowledgments

Required administrative and authorization forms

Required physical plant audit

Required components of an annual in-service for privacy rules

Creating a required audit schedule and performing bonus audits

Hour Four:

Review and help construct required HIPAA policies:

- PRIVACY OFFICER/COMPLIANCE OFFICER
- PRODUCTION OF DOCUMENTS AND DATA
- RETENTION OF DOCUMENTS AND DATA
- SANCTION POLICY
- CONFIDENTIALITY AGREEMENTS AND B.A. CONTRACTS

How to perform a required risk analysis

Review and help construct the following required HIPAA policies:

- BUILDING SECURITY
- TRANSFER OF FILES BETWEEN HOME AND WORK OR EMPLOYEE TO EMPLOYEE
- BREACH NOTIFICATION PROCEDURES
- CONFIDENTIALITY/SECURITY TEAM (CST)

Hour Five:

How to conduct the required annual and ongoing security rules training
Review the following required security policies:

- ENCRYPTION
- TELECOMMUTING
- RETENTION/ DESTRUCTION OF MEDICAL INFORMATION
- DISPOSAL OF EXTERNAL MEDIA/ HARDWARE
- AUDIT CONTROLS

Creating and conducting required ISAR

Hour Six:

Ohio W/C mandate for surgery disclosures
A practical, customized process to determine individual patient treatment programs.

Hour Seven:

Improving patient compliance to improve outcomes
Evaluating the patient for establishing phases of care and advancement criteria.
Effects of gravity on structural imbalance and consequences of non-treatment .

Creating a required contingency plan consisting of an emergency and crisis mode operation and data recovery plan

Hour Eight

Principle of consistency to produce improved outcomes

Report of findings as patient education

Treatment explanations for follow through

Clear recommendations for at home care

Accounts receivable management as a function of 'Money owed' malpractice

Hour Nine:

- Coordinated team efforts to improve clinical results
- Malpractice proofing the practice
- Appropriate Delegation-general

Review the following required security policies:

- EMERGENCY OPERATIONS PROCEDURE for crisis
- CONTINGENCY PLAN for emergency mode functions
- SECURITY AWARENESS AND TRAINING

Hour Ten:

Review the latest Office of the Inspector General audits directed specifically at Chiropractors

Review latest finable offenses

ABN audit

Clinical file audit

Claim denial audit

Hour eleven:

ONC new law- information blocking 21st Century CURES ACT

No Surprises Act- required in-office actions for chiropractors

Hour twelve:

The HIPAA Safe Harbor Rules

Review United Health Care and ICA Studies proving chiropractic effectiveness and demand for first line treatment for back conditions

Q&A