

Syllabus

Risk Management in Spine and Extremity Care: indications, contraindications, clinical flags and malpractice prevention

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12 hours

Location: Logan University April 10-11. 2021

Hour One

- How you start is how you finish
 - Diagnosis: Getting off on the right foot
 - History
 - HPI (History of the present illness)
 - ROS (Review of systems)
 - Past, family and social
 - Pain and Disability Indexes
 - Pain Scales
 - Disability

Hour Two

- How you start is how you finish
 - Diagnosis: Getting off on the right foot
 - Physical examination
 - Evidence based examination.
 - Neurological
 - Why this should be first.
 - Orthopedic
 - Clusters in orthopedic and neurological testing
 - General physical exam

Hour Three

- How you start is how you finish
 - Diagnosis: Getting off on the right foot
 - Imaging-film
 - Inhouse
 - Film quality
 - Second opinions
 - Outside
 - The benefits of a built-in radiologist reading.
 - The drawbacks of having to wait to see the studies and waiting on reports on results.
 - Diagnoses
 - Matching clinical findings with diagnoses and codes
 - Diagnosing for reimbursement
 - Poor diagnosis/coding choices

Hour Four

- Treatment plans
 - Developing the plan
 - Clinical vs financial
 - The influence of practice management organizations
 - Acute vs. chronic vs. Permanent conditions
 - Prescription/dosage
 - Over promising
 - Maintenance vs. treatment for a permanent condition
 - Reports of findings.
 - Informed consent

Hour Five

- Red Flags: indicators of possible serious pathology
- Yellow Flags: indicators of emotional and behavioral influences
- Indications and contraindications to care.
 - Manipulation
 - Modalities
 - Acupuncture

Hour Six

- Orange Flags: indicators of psychiatric elements
- Black Flags: indicators of occupational issues
- Blue Flags: indicators of social and economic issues

Hour Seven

- Types of chiropractic malpractice claims
 - Failure to diagnose
 - Tumors
 - Syring
 - Fractures
 - Infections
 - Heart attacks
 - Neurological diseases
 - Harm to a patient
 - Nerve damage
 - Vertebral artery injury/stroke
 - Broken/cracked ribs.
 - Other fractures
 - Disc injury
 - Post adjustment soreness
 - Burns
 - Additional examples
- Crimes and punishments
 - Referral and kick-back laws
 - Insurance abuse
 - Fraud
 - Medicare/Medicaid Exclusion
 - Sexual assault
 - Assault
- Do they kick your door down, take everything and arrest you?

Hour Eight

- Conditions that can masquerade as neuromusculoskeletal conditions.
 - Uncommon pain syndromes, red herrings (more than one example in each of the categories below)
 - Headaches
 - Neck and brachial plexus
 - Shoulder
 - Elbow

- Wrist and hand
- Chest
- Abdomen
- Lumbar spine
- Thoracic spine
- Cervical spine
- Hip
- Knees
- Ankle and foot

Hour Nine

- Risk prevention and preparation (a few examples, complete list will be in the notes)
 - Documentation is the best defense.
 - Knowing your scope of practice
 - Do not get into trouble over stupid little things, keep your file clean.
 - Education requirements
 - License renewal
 - Advertising
 - Disgruntled patient complaints
 - Peer review
 - Use standard procedures.
 - Emergency preparedness
 - Staff training preparation.
 - Who is responsible if staff actions result in a claim?
 - Be well insured.
 - Secure your assets in a corporation.
 - Be nice to everyone.
 - Patients, staff, other chiropractors, everyone
 - You do not have to accept every patient.
 - Dismissing patients
 - How to react to negative publicity

Hour Ten

- The Dos and Don'ts if you are sued. (a few examples, complete list will be in the notes)
 - Do Not speak to anyone, especially the patient or their attorney.
 - Immediately call your malpractice carrier
 - Follow the adjuster's company attorney's instructions to the letter.
 - Do not alter any records.
 - If you are starting to panic, get out of the office.
 - Explain the situation to our staff only after you have spoken with your carrier.
- What the patient and their attorney must prove to win a malpractice claim

Hour Eleven

- Other types of risk
 - State and Federal Law
 - Worker's compensation
 - Labor laws
 - Tax laws
 - Discrimination laws
 - HIPAA laws
 - Laws regarding abuse and mandatory reporting
 - Property insurance/liability

Hour Twelve

- 10 Case studies in malpractice and other liabilities
- Summary
 - Ten things you can implement this week to protect yourself, your practice and your family.
- Question and answer secession