

Instructor Name: Joshua Satterlee, DC

Course Title: Supercharge Your New Patient History

1 Hour Course

Course Description:

Many healthcare providers often unknowingly take an inaccurate patient history. At the same time, patients complain that they aren't heard, and their doctor never listens. This, unfortunately, leads to patients stopping their care plan.

The research indicates that both of these issues are from the same source. Join us to learn three simple fixes to prevent these issues from happening in your clinic.

Learning Objectives:

- 1- Attendees will understand the challenges to accuracy in a Patient History
- 2- Attendees will be able to identify the common pitfalls in patient histories
- 3- Attendees will be able to identify current trends in the research that apply to healthcare providers
- 4- Attendees will view a live demonstration of these newfound skills in a safe learning environment and be able to request feedback

Course Outline:

Minutes:

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| 0-15: | Discuss the problem of an inaccurate history and common pitfalls |
| 15-30: | Highlight current research around accurate history taking |
| 30-45: | Present solutions for the modern provider |
| 45-55: | Demonstration of Reassurance and Listening Validating the Patient |
| 55-60: | Q and A |